DIGITAL»

Is the MikroTik device powered on? — **NO** → *Power on the device.*
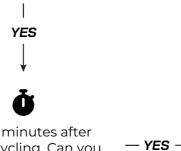
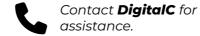*(Look for a green or blue light)*

YES

Are all cables securely connected? — **YES** → Have you tried power-cycling the MikroTik device? You can power-cycle your device by removing the power plug from the wall outlet and replacing it after 30 seconds. — **NO** → *Power-cycle the device.*

NO

YES

Securely connect all cables.

Wait 5 minutes after power-cycling. Can you access the internet now? — **YES** → **ISSUE RESOLVED.**

NO

*Contact **DigitalC** for assistance.*